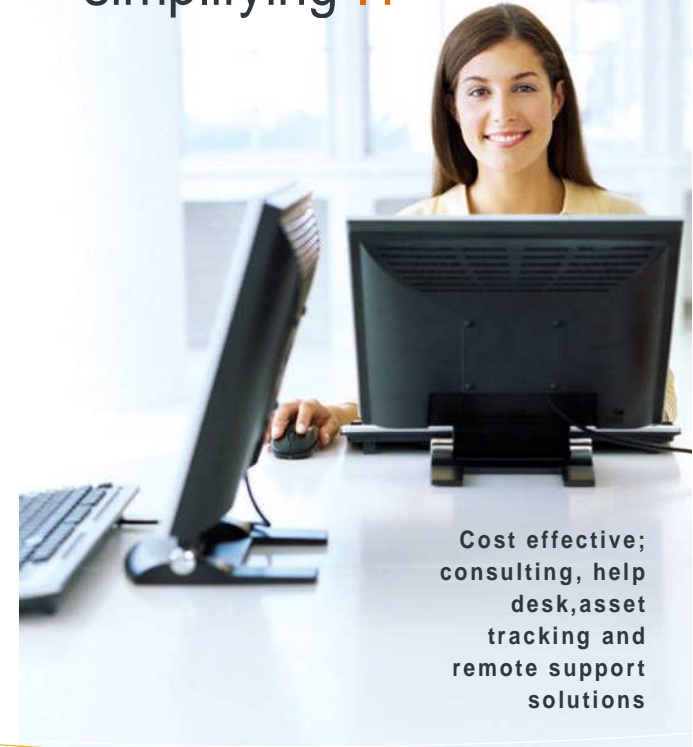




NorthShore PC

...Making Technology Work

simplifying IT



IT MANAGEMENT SERVICES

North Shore PC provides IT management services for your company. We will build an IT structure that best suits your budget and needs. If you already have a workstation, server or network; let us manage it for you.

CONNECTING YOUR BUSINESS TO THE TECHNOLOGY RESOURCES YOU NEED

NSPC – LiveTech software provides comfort that corporate IT environments will be responsive and reliable. Utilizing our LiveTech software, NSPC technicians in Chattanooga, TN optimize and maintain your corporate computer, server, or network of devices most anywhere. Performing monthly scheduled computer and networking maintenance is essential to IT infrastructure and computer reliability. NSPC – LiveTech software allows NSPC computer experts to do just that.

Cost effective;
consulting, help
desk, asset
tracking and
remote support
solutions

REMOTE SUPPORT AND MAINTENANCE

Our highly trained staff will remotely support your companies IT infrastructure for you. We eliminate the need for an “in-house” IT staff. We offer medium and small businesses & home users competitively priced IT services and monthly maintenance contracts.

North Shore PC can ensure only the software needed is installed on each computer, monitor to ensure each computer or server has LAN and WAN connectivity, and remote desktop into the computer to troubleshoot and repair critical errors. Our remote desktop application allows our technicians to work live to ensure quick resolution to costly corporate downtime.

NSPC - LiveTech & LiveTicket software allows our technicians to work remotely with your staff to reduce costly down time.

- Maintenance Reduces Service Call Rates.
- No More Hassles Trying To Find A Technician.
- Know That Your Computers Are Responsive.
- Plan Upgrades Before They Become Problems.
- Reduce Overall Yearly IT Expenses.
- Eliminate Business Overhead.
- Protect Your Priceless Investments.



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NSPC
LiveTech

IT solutions that work for your business.

TECHNOLOGY CONSULTING PROVIDES AN END TO END SOLUTION

BUSINESS SOLUTIONS

Reduce or eliminate costly downtime and data loss. Secure confidential data and client information. Be certain your systems have the latest software and security updates and protection. Instantly request service for most any technology related software or hardware product.

flexible solutions for your business needs

IT MONITORING SOLUTIONS

Need to ensure that your important information portal or vital website or web application is available at all times? Our software allows us to monitor your vital servers and systems for connectivity and more.

- Alerts For Low Storage & Memory.
- Monitor Software Installations.
- Receive Alerts For Started Services.
- Monitor Stopped Processes & Services
- Monitor User Logon Activity

REMOTE MONITORING REMOTE SUPPORT MONTHLY MAINTENANCE

NSPC - LiveTech software allows our highly skilled staff to diagnose, repair, and maintain your IT operations and computers. NSPC - LiveTech is designed with a Microsoft Windows computer environment in mind. Whether you need help with a virus or if you need us to maintain your server, IT infrastructure and desktop computers our NSPC - LiveTech software is right for you.

IT SUPPORT SOLUTIONS

- MAINTAIN & UPDATE PERFORMANCE.
- BACKUP & SECURE YOUR DATA
- HARDWARE PLANNING & TRACKING
- INSTANT REQUEST FOR SERVICE
- REMOTE DESKTOP SUPPORT
- DESIGNED FOR SMALL BUSINESSES.



SOLUTIONS THAT WORK

Remote desktop control gives your company insurance that a technician is available to support your IT needs. Now, more than ever, knowing that your data is available and secure is vital. Don't trust the guy next door, allow a true Microsoft Partner to recognize your IT potential today!

CUSTOMER CARE

Most technicians are located within Chattanooga TN, except for qualified partners who do field work within your local area. As a requirement all of our technicians must fluently speak English. NSPC also will provide your company with consultants for your business specific software and hardware.



WE'VE WORKED WITH A DIVERSE CUSTOMER BASE. HOW CAN WE HELP YOU?

CALL TODAY FOR A FREE TECHNOLOGY ASSESMENT! 423.756.7339